MONTHLY SUMMARY STATEMENT

ncas. O BOX 981610 El PASO, TX 79998

WHITE STOCK

2011102733B2

*** This is NOT a Bill ***

For the Month of AUGUST 2011

Electronic Service Requested

SINGLE PIECE

1 0.5234 SP 0.440

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Questions?

PHONE INQUIRIES: (800)888-6227

Did you know that you can review benefits and get claim status and history online, 24 hours a day, 7 days a week? To access this convenient and easy to use tool go to WWW.NCAS.COM

Claim #: 201107250458

Claim #: 201107210865

Claim #: 201106301238

Claim #: 201107053094

Employee: Group #:

Group:

Services Rendered To:

Provider	Dates of Service	Procedure	Charge	PPO Disc	Ineligible	Ref	Deductible	Paid %	Payment	Paid To
PRATT OPHTHALMOLOG	07/06/2011-07/06/2011	MEDICINE	280.00	.00	280.00	2	.00		.00	N/A

Totals: PPO Disc Charges Ineligible **Deductible** Co-Payment Other Ins Plan Pays Co-Insurance Patient Responsibility 280.00 .00 .00 .00 .00 280.00 .00 .00 280.00

Services Rendered To:

Provider	Dates of Service	Procedure	Charge	PPO Disc	Ineligible	Ref	Deductible	Paid %	Payment	Paid To
QUEST DIAGNOSTIC	06/21/2011-06/21/2011	PATHOLOGY AND R	92.00	69.47	.00	1	22.53		.00	N/A
QUEST DIAGNOSTIC	06/21/2011-06/21/2011	PATHOLOGY AND R	130.50	105.69	.00	1	24.81		.00	N/A
QUEST DIAGNOSTIC	06/21/2011-06/21/2011	SURGERY	15.90	9.15	.00	1	6.75		.00	N/A
QUEST DIAGNOSTIC	06/21/2011-06/21/2011	PATHOLOGY AND R	37.50	24.86	.00	1	12.64		.00	N/A

Totals: Charges Ineligible Deductible Co-Payment **PPO Disc** Other Ins Plan Pays Co-Insurance Patient Responsibility 275.90 .00 .00 66.73 .00 209.17 .00 .00 66.73

Services Rendered To:

Pı	rovider	Dates of Ser	vice	P	rocedure	Charge	PPO Disc	Ineligible	Ref	Deductible	Paid %	Payment	Paid To
FRIRECAR	E REDICAL	06/13/2011-06/1	3/2011	MEDIC	INE	125.00	15.96	.00	1	.00	100	84.04	DOCTOR
Totals:	Charges	Ineligible	Dedu	ctible	Co-Payment	PPO Disc	Other	r Ins F	lan Pa	vs Co-In	suran	e Patient	Responsibility

125.00 .00 .00 25.00 15.96 .00 84.04 .00 25.00

Services Rendered To:

Provider Dates of Service		Procedure	Charge	PPO	Ineligible	Ref	Deductible	Paid	Payment	Paid
				Disc				%		To
QUEST DIAGNOSTIC	06/13/2011-06/13/2011	PATHOLOGY AND R	123.10	101.37	.00	1	.00	100	21.73	DOCTOR
QUEST DIAGNOSTIC	06/13/2011-06/13/2011	SURGERY	15.90	9.15	.00	1	.00	100	6.75	DOCTOR
QUEST DIAGNOSTIC	06/13/2011-06/13/2011	PATHOLOGY AND R	70.00	48.38	.00	1	.00	100	21.62	DOCTOR
QUEST DIAGNOSTIC	06/13/2011-06/13/2011	PATHOLOGY AND R	204.50	154.50	.00	1	.00	100	50.00	DOCTOR

Totals: Deductible **PPO Disc** Charges Ineligible Co-Payment Other Ins Plan Pays Co-Insurance Patient Responsibility 413.50 .00 100.10 .00 .00 313.40 .00 .00 .00

Services Rendered To:

Services Kendered 10.									0/003093		
Provider	Dates of Service	Procedure	Charge	PPO Disc	Ineligible	Ref	Deductible.	Paid %	Payment	Paid To	
QUEST DIAGNOSTIC	06/13/2011-06/13/2011	PATHOLOGY AND R	215.00	166.10	.00	1	.00	100	48.90	DOCTOR	

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Claim #: 201107053095

Claim #: 201107250467

Employee: Group #:

Group:

Services Rendered To:

Pro	ovider	Dates of Ser	vice P	rocedure		PPO Disc	Ineligible	Ref De	ductible	Paid F	Payment	Paid To
Totals: Charges		Ineligible	Deductible	Co-Payment	PPO Disc	Other	Ins	Plan Pays	Co-Ins	urance	Patient	Responsibility
	215.00	.00	.00	.00	166.10)	.00	48.9	0	.00		.00

Services Rendered To:

Provider	Dates of Service	Procedure	Charge	PPO Disc	Ineligible	Ref	Deductible	Paid %	Payment	Paid To
DERMATOLOGY ASSOCS	07/15/2011-07/15/2011	MEDICINE	100.00	19.42	.00	1	.00	100	45.58	DOCTOR
DERMATOLOGY ASSOCS	07/15/2011-07/15/2011	SURGERY	150.00	22.56	.00	1	127.44		.00	N/A

Totals:	Charges	Ineligible	Deductible	Co-Payment	PPO Disc	Other Ins	Plan Pays	Co-Insurance	Patient Responsibility
	250.00	.00	127.44	35.00	41.98	.00	45.58	.00	162.44

Ref # Explanation

- This represents the PHCS Discount. Patient is not responsible for the discount.
- 2 This service is not coverd when rendered by a Non Network Provider. See Summary Plan Document.
- * The Plan has established and maintained a procedure by which a member or their authorized representative has a reasonable opportunity to appeal our decision to deny a claim. An adverse benefit determination may be based upon an internal rule or protocol. Upon request you will be provided, free of charge, that rule or an explanation of the scientific or clinical judgement used in making the decision. You may also review documents pertinent to your claim. This Plan offers 2 levels of appeal. You have the right to file an appeal to the Plan within 180 days from the date of the initial notice and within 30 days of a second adverse benefit determination notice. Your appeal request should include your name, the enrollee's identification number, and any additional documentation to be reviewed. Both levels of appeal will receive a full and fair review and the claimant will be notified of the Plan's benefit determination not later than 30 days after receipt of the request. If you are enrolled through an employer-sponsored or other group health benefit plan that is subject to Employee Retirement Income Security Act (ERISA), and receive an adverse benefit determination on your appeal(s), you may bring a civil action under Section 502(a) of ERISA.

Member Name	Description	Year	Satisfied
	PPO/NOPPO DEDUCTIBLE	2011	127.44
	PPO/NOPPO DEDUCTIBLE	2011	155.83
Family Totals:	PPO/NOPPO DEDUCTIBLE	2011	283.27





P.O. Box 981610 El Paso, TX 79998

Electronic Service Requested

JOHN DOE 123 MAIN ST. ANYTOWN, ST 22000-0022

MONTHLY SUMMARY STATEMENT For the Month of AUGUST 2011 *** This is NOT a Bill***

Questions? PHONE INQUIRES: (800) 888-6227

Employee: JOHN DOE Group #: ABC

Group: ABC COMPANY

This is an explanation of benefit for claim we received for services rendered to:

eductible	Paid %	Payment	Paid To
caactioic	r and 70	r uj mem	1 414 10

Claim #: 201101140002

Provider	Date of Service	Procedure	Charge	PPO Disc	Ineligible	Ref	Deductible	Paid %	Payment	Paid To
GLASGOW MEDICAL	01/14/2011	EMERGENCY ROOM	5,000.00	.00	.00	1	.00	100	4900.00	PROVIDER
GLASGOW MEDICAL	01/14/2011	EMERGENCY ROOM	3,000.00	.00	.00	1	.00	100	3000.00	PROVIDER
GLASGOW MEDICAL	01/14/2011	EMERGENCY ROOM	1,000.00	.00	.00	1	.00	100	1000.00	PROVIDER





















Totals:

Charges	Ineligible	Deductible	Co-Payment	PPO Disc	Other Ins	Plan Pays	Co-Insurance	Patient Responsibility
9000.00	0.00	0.00	100.00	0.00	0.00	8900.00	0.00	100.00



















Ref# Explanation

CLAIM PAID BASED ON CONTRACTED CASE RATE WHICH IS GREATER THAN ITEMIZED CHARGES.

Member Name	Description	Year	Satisfied
	-		

PPO NOPPO DEDUCTIBLE 2011 124.00 JOHN DOE Family Totals: PPO NOPPO DEDUCTIBLE 2011 124.00

How to Read Your Monthly Summary Statement

- Member Information includes specific information about the EOB including date and EOB number, employee name, employee ID, patient name, group number, group name, and patient account number.
- Provider provider of service.
- Dates of Service the date the service was provided.
- Procedure description of type of procedure provided.
- Charge amount billed by the service provider.
- PPO Disc PPO Discount is the difference between the providers billed amount and the Preferred Provider Organizations (PPO) allowed amount. This is the amount the health plan member saves by using a network provider. This amount may be \$0 (zero) if the case rate is greater than the billed charge or your plan does not use a PPO network.
- 7. Ineligible - When Medicare is the Primary Carrier this amount represents the Medicare Paid Amount (if Medicare made payment), the Medicare disallowed Amount, and any other services excluded by this health plan.
- Ref Number this Reference Number refers the recipient to the appropriate explanation (see number 22 below). 8.
- Deductible patient's liability.
- 10. Paid % - plan paid coinsurance.
- 11. Payment - plan paid amount.
- Paid To description of payee. 12.
- Charges amount billed by the service provider. 13.
- Ineligible When Medicare is the Primary Carrier this amount represents the Medicare Paid Amount (if Medicare made payment), the Medicare dis-14. allowed Amount, and any other services excluded by this health plan.
- 15. Deductible - patient's liability.
- Co-Payment the amount the health plan member may be charged by the provider at the time of service.
- PPO Disc PPO Discount is the difference between the provider's billed amount and the Preferred Provider Organizations (PPO) allowed amount. This 17. is the amount the health plan member saves by using a network provider. This amount may be \$0 (zero) if the case rate is greater than the billed charge or your plan does not use a PPO network.
- 18. Other Ins - the amount paid by another insurance plan such as Medicare.
- Plan Pays the amount paid by NCAS to the provider of service or to the health plan member. This amount may be greater than billed charges if the provider or facility has an inclusive case rate contract. This amount may also, be \$0 (zero) if your plan does not use a PPO network.
- Co-Insurance the amount of eligible charges that the health plan member is responsible for paying to the provider of service. 20.
- Patient Responsibility the total amount the patient is responsible to pay.
- Ref # and Explanation the specific comment related to this service or claim. 22.
- Payment History this field is not applicable to all EOBs; this field may include deductible or coinsurance amounts met to date.